Adult Social Care and Health

Service Plan 2017-2021

2019/20 update

Simon Stevens Acting Executive Director – Adult Social Care and Health V3.2

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Council Ambition

We will strive to be:

An enterprising and value for money council, enabling people and communities to thrive

Council Outcomes

We want Derbyshire to have:

- **Resilient and thriving communities** which take responsibility for improving their areas and supporting each other
- Happy, safe and healthy people with solid networks of support, who feel in control of their personal circumstances and aspirations
- A strong, diverse and adaptable economy which makes the most of Derbyshire's rich assets and provides meaningful employment opportunities for local people
- Great places to live, work and visit, with outstanding schools, diverse cultural opportunities, transport connections that keep things moving and a healthy environment for all
- **High quality public services** that work together and alongside communities to deliver services that meet people's needs.

Council Priorities for 2019/20

Our Council priorities are:

- Value for money
- A prosperous Derbyshire
- Empowered and self-sufficient communities
- A focus on prevention and early intervention
- High performing council services

Departmental Overview

Departmental Structure

The Adult Social Care and Health department is structured across three areas:

- **Commissioning and Performance** is responsible for commissioning care services across all client groups, contracting and compliance, housing related support services, performance and efficiency, stakeholder engagement and complaints.
- **Direct Care and Prevention and Personalisation** deliver in-house care and support services, including reablement, homecare, residential care and day opportunities, prevention and community social work responsibilities and safeguarding.
- **Public Health** works strategically using the latest available evidence to identify and evaluate the health needs of the Derbyshire population, monitor the health impact of projects, policies or initiatives; invests in preventative approaches, influences decisions to maximise population health benefits and commissions services to improve population health and wellbeing.

Departmental priorities

Adult Social Care and Health have the following areas of focus that deliver against Council Plan objectives:

- Review our care and support offer for adults to improve efficiency, value for money and customer outcomes;
- Developing an Older People's Housing, Accommodation and Support Strategy;
- Better support people to live at home longer and maintain our performance in reducing delayed transfers of care;
- Commission a new approach to provide innovative technological solutions to support people with social care needs;
- Improve health outcomes through increasing the number of people taking part in smoking cessation and weight management programmes to improve outcomes

Additionally, during 2019-20 the department will seek to begin implementation of the findings of a specialist review of Older Adults and Whole-life Disability Pathways. The review highlighted a number of opportunities for improving both outcomes for service users and service efficiency within the current framework in which the department operates.

Specific attention will be given to reducing the variation and lack of consistency in decision making which prevents ideal outcomes for clients being achieved.

Further to the above, the following workforce development priorities have been identified:

- Ongoing marketing and events activity to raise the profile of careers within Direct Care and the wider care sector;
- Commencement of recruitment campaign to increase the number of Occupational Therapists working across the department in Derbyshire;
- Developing staff through the apprenticeship scheme who would like to become a social worker;
- Increasing the number of people with a disability into meaningful paid employment through the delivery of the Derbyshire Disability Employment Strategy and continue to engage with clients and carers regarding this issue;
- Developing a range of apprenticeship and work experience opportunities within social care to support the Employment and Skills Strategy;
- Refocusing Direct Care activity to provide short-term capacity and flexibility;
- Maintaining workforce capacity within Prevention and Personalisation utilising the Better Care Fund (iBCF);
- Encouraging staff participation in training that demonstrates the impact of welfare reform within Derbyshire;
- Continued support for the recruitment, retention and development of staff in the private and independent sector;
- Strengthening leadership development across Adult Social Care and Health;
- Implement, once approved, the Workplace Wellbeing Strategy to ensure all Adult Social Care and Health staff are well supported.

Achievements

During 2018-19 the department achieved the following that support the delivery of both the Council Plan and Department Service Plan priorities

• Developed a strategic vision, including detailed modelling of a range of different accommodation types required in Derbyshire to support people aged 65 and over from 2018 to 2035. The vision and subsequent strategy has been developed based on engagement with older people, district and borough councils and other key stakeholders;

- Undertook consultation on current service offer to inform transformation of the community alarms and telecare service and scoped and developed proposals to expand the use of technology in social care which is currently being refined by an external consultant as part of the Enterprising Council Early starts programme;
- Progress is being made with the redevelopment of learning disability day opportunities, a comprehensive consultation exercise was completed at the end of March 2019 and the results will be presented to Cabinet for consideration in June 2019;
- Delayed Transfers of Care (at a system level and those attributable to social care) were at their lowest level for five years with equivalent of 35.7 bed days lost per day in 2018-19 compared to 42.7 in 2017-18 (Social Care delays down from to 2.0 to 1.2 bed days lost per day);
- We have received 402 compliments and 227 complaints, of which 41 were upheld, during 2018-19;
- We have continued to increase awareness to local people of our Safeguarding responsibilities through the creation of a dedicated website and via social media i.e. Facebook and Twitter, together with themed presentations at local venues with our partners
- We have increased our support to the Safeguarding Adults Board and provided administrative support to partners in our response to managing local vulnerable people within our Vulnerable Adults Risk Management multi-agency arrangements
- Rapid growth in the use of the "Carers in Derbyshire" web portal which provides relevant, reliable and up to date information specifically designed to support county carers. The young adult carers section of the portal has also been redesigned to ensure the information is more accessible to children and young people. We have also seen a 200% increase in the number of those following the Carers in Derbyshire Facebook page;
- We have seen a 5% increase in the number of new carers, not known to services, who have been identified and referred for carer assessment and support and have seen an 8% increase in the number of carers accessing peer support;
- Developed a partnership agreement with Derbyshire Community Health Services NHS Foundation Trust to help deliver more joined-up Health Visiting and School Nursing Services, working more closely with Childrens Centres, to help give all Derbyshire children the best start in life;
- Expanded the Food for Life programme across Derbyshire, working with 15 new schools this year to provide healthy school meals and food education that has an impact across the whole school and wider community;

- Led a variety of work to prevent suicide in Derbyshire including; making contact with around 30,000 people at events held on and around world suicide prevention day, working in partnership with Network Rail to bring in measures to help prevent suicide linked to the local rail network, and developing and rolling-out suicide awareness training for Primary Care staff. We lead and co-ordinate the Derbyshire Self-Harm and Suicide Prevention Partnership Forum, which is recognised as an example of good practice by the National Suicide Prevention Alliance;
- Approximately 1,600 local people each week accessed support to reduce their risk of falling through our falls prevention service. Our approach to falls prevention has also been recognised by the Centre for Ageing Better as an example of good practice as part of a national research project.

| | Executive Dire | are and Health ector (Acting) STEVENS | |
|--|---|---|---|
| Director of Public Health DEAN WALLACE | Service Director (Acting) Chesterfield / North East Derbyshire/ Bolsover / South Derbyshire / Derbyshire Dales TANYA HENSON | Service Director Amber Valley / Erewash / High Peak ROGER MILLER | Service Director Commissioning and Performance JULIE VOLLOR |
| Public Health: Health Improvement Health Protection Healthcare Public Health Knowledge & Intelligence Public Health Commissioning Prevention | Prevention and Personalisation: Valuing people Continuing Healthcare Transforming Care Programme Direct Care: Home Care and Residential care Quality and Compliance Service Transformation Learning Disability Services | Prevention and Personalisation: Mental Health Hospitals Safeguarding Deprivation of Liberty Safeguarding Out of Hours Adult Care Assessment and Triage Team (ACATT) Direct Care: Home Care and Residential Care | Commissioning, Contracts and compliance including liaising with CQC Performance and management Information Finance (e.g. accountancy and financial assessments) Business services & ICT FOI and complaints co- ordination GDPR and data sharing arrangements Strategic planning including integration with the NHS The Better Care Fund. |

Departmental Policy Context

Adult Social Care and Health support the delivery of a wide range of national policies, statutory functions and legislative requirements that promote population health and wellbeing, but also work with some of the most vulnerable adults within Derbyshire.

Adult Social Care provides social work, personal care, safeguarding and support services to adults who are vulnerable or at risk due to age, disability, illness or poverty. It also provides information, advice and guidance to family carers. The department works within the legal framework of the Care Act 2014 and provides personalised services to promote the independence, dignity and control of local people. Social care staff work in close partnership with other colleagues in health, district and borough councils and the voluntary sector.

Public Health acts as the system leader for health and wellbeing, discharging the local authority's duties in regard to health improvement and reducing health inequalities as outlined in the Health and Social Care Act 2012. Public Health works to improve population health outcomes across the county working in partnership with the NHS, district and borough councils and the voluntary sector. Public Health currently receives funding from central government via a ringfenced grant and this will remain in place to 2020, however the value of grant funding is reducing.

Public Health leads on the authority's statutory responsibility to develop a Joint Strategic Needs Assessment (JSNA). This assessment considers the current and future health and care needs of local population. The assessment informs and guides planning and commissioning and the current JSNA for Derbyshire can be accessed via the Derbyshire Observatory.

Adult Social Care and Health commission a range of services which are outcome focused, including accommodation and support for older people and people with learning disabilities, information and advice for carers, mental health, sensory impairment, dementia support and learning disability services. Public Health also has responsibility for the commissioning a range of statutory services in relation to NHS Health Checks, sexual health and the National Child Measurement Programme. Within this programme of work the department is seeking to develop strategic commissioning approaches which are aligned with health partner activity wherever possible and also to utilise new or innovative models of delivery. Adult Social Care and Health is also committed to ensuring parity of esteem between physical and mental health services, with a clear focus on ensuring positive outcomes for people with a mental health issue.

During 2019 it is anticipated that the Government will publish two Green Papers covering Prevention and Social Care (all age adults). Locally, Adult Social Care and Health will need to plan for any implications outlined in these documents.

Joined Up Care Derbyshire NHS England have asked that local authority areas work in partnership with local NHS organisations to develop a Sustainability and Transformation Plan, in Derbyshire this plan is known as Joined Up Care Derbyshire. Adult Social care and Health, through continued partnership working with the NHS, will align activity with the agreed system wide priorities regarding frailty and mental health.

Risk Overview

Adult Social Care and Health have identified the following risks, and mitigations, to the successful implementation of the Council and Departmental Priorities detailed in this plan:

| Risk | Mitigations |
|--|--|
| Recruitment and retention of appropriately skilled staff to maintain service provision | Joint Workforce development & workforce commissioning with Local NHS. Development of workforce strategy 2019-2020 Workforce Planning in Direct Care Consider a Joint Commissioning approach to market sustainability e.g. NH provision |
| Limited availability of skilled capacity in the independent sector to deliver standards of service and response set out in Care Act ambitions Risk to sustainability of existing nursing home network - due to difficulties of recruitment and retention of nursing staff | Quality of Care Framework introduced across the sector; Training provided to independent sector providers; National awareness/recruitment campaign for care sector roles |

| Risk | Mitigations |
|---|---|
| • Financial challenge of NHS Commissioners leading to commissioning decisions that result in additional unforeseen cost pressures to Adult Social Care and Public Health e.g. Transforming Care, Continuing Health Care (CHC) | Collaborative work with partners and internally to maximise effectiveness of current investments. Impacts analysis of loss of specific schemes and explore potential to deliver same with alternative service or resources |

Section One – Council Priorities

| | Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|----|---|--------------------------------------|---------------|------------------|-------------------|--|-----------------------------|
| 1. | Achieved budget savings of £46.8m (£20m departmental) | Helen Jones / Simon Stevens | April 2019 | 31 March 2021 | 1) | Achieved departmental budget savings in 2019- 20 and 2020-21 | Value for money |
| 2. | Strengthened partnership working, for instance working with partners to agree the creation of a Strategic Alliance for the region to drive sustainable growth | Helen Jones / Simon Stevens | May 2017 | Ongoing | 2a) 2b) | Raise the profile of Health and Social Care Integration Strengthen strategic partnership working | Value for money |
| 3. | Improved employee well- being through a new strategy that also increases productivity and reduces absence | Helen Jones / Simon Stevens | March 2019 | April 2021 | 3a) 3b) 3c) | Reduced the average number of days lost to sickness absence Reduced the average number of sickness absence due to mental health issues Reduced spend on agency staff | Value for money |

| | Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|----|--|-----------------|-----------------|---------------|-------------------|--|---|
| 4. | Delivered the Employment and Skills Strategy action plan in line with programmed timescales including improved co- ordination of Council activity | Julie Vollor | April 2019 | March 2023 | 4a) 4b) 4c) | Number of apprenticeships offered by Adult Social Care and Public Health Number of apprenticeships recruited to by Adult Social Care and Public Health Number of apprenticeships in Adult Social Care and Health successfully completed | A prosperous Derbyshire |
| 5. | Reviewed grants and developed a new offer to voluntary and community groups to enable the sector to grow and thrive | Julie Vollor | October 2018 | March 2020 | 5) | Review completed and new approach in place from April 2020 | Empowered and self- sufficient communities |

| | Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|----|---|------------------|-------------------|---------------|-------------------|---|---|
| 6. | Co-designed the Council's offer to people with learning disabilities, focusing on their strengths to help them achieve their personal goals | Simon Stevens | September 2019 | March 2021 | 6a) 6b) 6c) | Increased the proportion of adults with a learning disability in paid employment Increased the proportion of adults with a learning disability who live in their own home or with their family Increased the number of people with a Learning Disability accessing Shared Lives Schemes | Empowered and self- sufficient communities |
| 7. | Developed, agreed and begun to implement the Older People's Housing, Accommodation and Support Strategy | Julie Vollor | Ongoing | March 2021 | 7) | Developed, agreed and begun implementation of the Older People's Housing, Accommodation and Support Strategy | A focus on prevention and early intervention |

| | Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|----|---|--------------------------------------|-----------|--------------------|-------------------|--|---|
| 8. | Reviewed the Council's care and support offer for children with special educational needs and disabilities and adults to improve efficiency, value for money and customer outcomes | Helen Jones / Simon Stevens | May 2019 | To be confirmed | 8) | Increased the percentage of clients agreeing that care and support services improve quality of life | A focus on prevention and early intervention |
| 9. | Better supported people to live at home longer | Tanya Henson / Roger Miller | Ongoing | Ongoing | 9a) 9b) 9c) | Reduced the rate of admissions to residential and nursing care (younger adults) Reduced the rate of admissions to residential and nursing care (older adults) Increased the percentage of people remaining at home 91 days after reablement | A focus on prevention and early intervention |
| 10 | . Commissioned a new approach to provide innovative technological solutions to support people with social care needs | Julie Vollor | June 2019 | March 2021 | 10) | Commissioned a new approach to provide innovative technological solutions to support people with social care needs | A focus on prevention and early intervention |

| Actions | Lead | Start | Complete | Success Measures | Council Plan Priority |
|---|-----------------|------------|----------|---|---|
| 11. Increased the number of people taking part in smoking cessation and weight management programmes to improve outcomes | Dean Wallace | April 2019 | Ongoing | 11a) Percentage of participants in Council delivered weight management programmes who lose weight 11b) Percentage of participants in Council delivered stop smoking programmes who stop smoking 11c) Number of 4 week quits (smoking) 11d) Overall 4 week quite rate (%) (smoking) | A focus on prevention and early intervention |

| Actions | Lead | Start | Complete | Success Measures | Council Plan Priority |
|---|-----------------|---------|-----------------|--|---|
| 12. Redesigned the Council's universal and targeted 0-5s offer through Health Visiting services and Children's Centres in partnership with the NHS | Dean Wallace | Started | October 2019 | 12a) Established partnership approach by April 2019 12b) Put in place formal partnership agreement by October 2019 12c) Health Visitor core contact data (five mandated checks) 12d) Percentage of children achieving a good level of development 12e) Percentage of centres audited as compliant with UNICEF Baby Friendly Standards 12f) Number of groups targeted to families in need of support to promote child development, facilitated by Foundation Years Practitioners | A focus on prevention and early intervention |

| Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|--|-----------------|---------|----------|----------------------|---|---|
| 13. Implemented "Pause Project", an innovative programme to address the needs of women who have had multiple children removed from their care and to prevent this cycle recurring | Dean Wallace | Started | Ongoing | 13a) 13b) 13c) | operational from November 2019 and working with 22 women by the end of October 2020 Percentage of women who do not become pregnant during the 18 months of the Pause programme | A focus on prevention and early intervention |
| 14. Maintained the Council's high performance in reducing delayed transfers of care from hospital | Roger Miller | Ongoing | Ongoing | 14) | Reduced delayed transfers of care from hospital | High- performing council services |

| Actions | Lead | Start | Complete | | Success Measures | Council Plan Priority |
|---|-----------------|---------------|-----------|--------------|---|--|
| 15. Ensured all Council run adult care homes have Quality of Care graded as 'Good' or 'Outstanding' by the Care Quality Commission | Tanya Henson | Ongoing | Ongoing | 15) | Increased the percentage of Council run adult care homes have Quality of Care graded as 'Good' or 'Outstanding' by the Care Quality Commission | High- performing council services |
| 16. Introduced a new Customer Care Charter to set out how it will meet people's needs | Julie Vollor | March 2019 | July 2019 | 16a) 16b) | Increased the number of compliments about Council services Monitored customer complaints | High- performing council services |

Key performance measures

Please note:

- Adult Social Care Outcomes Framework (ASCOF) indicators are reported in June of each year therefore 2018-19 figures are not available at the time of producing this plan.
- Public Health Outcomes Framework (PHOF) indicators are reported annually and can either be one or two years behind the current reporting year.
- Where an action relates to the development of plan, or strategy, the success measure will reflect the progress in its development by means of a Red, Amber, Green (RAG) rating. Once a plan, or strategy, has begun implementation the relevant success measures will be amended to reflect appropriate outcomes.
- Where a target has not been set, because the indicator relates to levels of activity or it is not appropriate to set targets, then "Monitor" has been used instead.

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|---|-------------------|-------------------|-------------------|-------------------|
| 1) Achieved departmental budget savings in 2019-20 and 2020-21 | £12.249m | £4.973m | £5.732m | £14.305m |
| 2a) Raise the profile of Health and Social Care Integration | N/A | Monitor | Monitor | Monitor |
| 2b) Strengthen strategic partnership working | N/A | Monitor | Monitor | Monitor |
| 3a) The average number of days lost to sickness absence | 153.63 | 126.14 | Monitor | Monitor |
| 3b) The average number of sickness absences due to mental health issues | N/A | N/A | Monitor | Monitor |
| 3c) Total amount spent on agency staff | £1.532m | £3.070m | Monitor | Monitor |
| 4a) Number of apprenticeships offered by Adult Social Care and Public Health | 80 | 74 | Monitor | Monitor |
| 4b) Number of apprenticeships recruited to by Adult Social Care and Public Health | 36 | 63 | Monitor | Monitor |

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|--|-------------------|-------------------|-------------------|-------------------|
| 4c) Number of apprenticeships in Adult Social Care and Health successfully completed | 27 | TBC | Monitor | Monitor |
| 5) Review completed and new approach in place from April 2020 | N/A | Green | Monitor | Monitor |
| 6a) The proportion (%) of adults with learning disabilities known to the council with eligible needs in paid employment (ASCOF 1E) | 3.1% | N/A | Monitor | Monitor |
| 6b) The proportion (%) of adults with a learning disability who live in their own home or with their family (ASCOF 1G) | 79.1% | N/A | Monitor | Monitor |
| 6c) The number of Learning Disability Clients accessing Shared Lives Schemes | 79 | 98 | Monitor | Monitor |
| 7) Progress in developing, agreeing and implementing the Older People's Housing, Accommodation and Support Strategy (RAG Rating) | N/A | Green | Monitor | Monitor |
| 8) Social care-related quality of life (ASCOF 1A) | 19 | N/A | Monitor | Monitor |
| 9a) Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care, per 100,000 population (ASCOF 2A (1)) | 22.5 | 25.9 | Monitor | Monitor |
| 9b) Long-term support needs of older adults (aged 65+) met by admission to residential and nursing care, per 100,000 population (ASCOF 2A (2)) | 707.3 | 705.3 | TBC | TBC |
| 9c) Proportion of 65+ people who were still at home 91 days after discharge from hospital into reablement (%) (ASCOF 2B (1)) | 76.9% | N/A | TBC | TBC |
| 10) Progress against Assistive Technology Programme Board Plan (RAG Rating) | N/A | Green | Green | Green |

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|--|-------------------|-------------------|-------------------|-------------------|
| 11a) Number of weight management completers (attended min of 8/12 sessions and achieved overall weight loss) | N/A | 625 | 937 | 1218 |
| 11b) Number and proportion of completers achieving 5% weight loss | N/A | 183 (29%) | 281 (30%) | 402 (33%) |
| 11c) Number of 4 week quits (smoking) | 879 | 854 | 1050 | 1200 |
| 11d) Overall 4 week quit rate (%) (smoking) | 58% | 61% | 60% | 60% |
| 12a) Established partnership approach by April 2019 | N/A | Complete | Monitor | Monitor |
| 12b) Progress in developing formal partnership agreement by October 2019 (RAG Rating) | N/A | Green | N/A | N/A |
| 12c) The proportion (%) of families in Derbyshire are offered 5 universal reviews and uptake is maximised: | | | | |
| 12ci) 98% of identified pregnant women receiving an antenatal contact. | 95% | 95% | 98% | 98% |
| 12cii) 98% of infants receiving a new baby review between 10- 14days. | 96% | 97% | 98% | 98% |
| 12ciii) 100% receive a new baby review within 3 months of birth. | 100% | 100% | 100% | 100% |
| 12civ) 98% of infants receiving a 6-8-week review within the timescales. | 97% | 98% | 98% | 98% |
| 12cv) 98% of 12 months reviews are completed within the timescales. | 97% | 98% | 98% | 98% |
| 12cvi) 93% of 2.5-year reviews are completed within the timescale. | 96% | 97% | 93% | 93% |
| 12d) The proportion (%) of families in Derbyshire that are offered mandated reviews, universal plus or universal partnership plus if target support is required. | 100% | 100% | 100% | 100% |

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|---|-------------------|-------------------|-------------------|-------------------|
| 12e) Total number of centres audited as complaint across the County with UNICEF Baby Friendly Standards. | 100% | 100% | 100% | 100% |
| 12f) Number of groups targeted to families in need of support to promote child development, facilitated by Foundation Years Practitioners | N/A | N/A | TBC | TBC |
| 13a) Pause programme operational from November 2019 and working with 22 women by the end of October 2020 | N/A | N/A | 22 | TBC |
| 13b) Percentage of women who do not become pregnant during the 18 months of the Pause programme | N/A | N/A | Monitor | Monitor |
| 13c) Percentage of women who do not experience further care proceedings for 18 months following the Pause programme | N/A | N/A | Monitor | Monitor |
| 14a) The total number of days lost to delayed transfers of care | 15,610 | 11,882 | 12,727 | TBC |
| 14b) The daily average of days lost to delayed transfers of care per 100,000 population (aged 18+) | 6.7 | 5.6 | 5.6 | TBC |
| 15) Percentage of Council run adult care homes that are rated 'Outstanding' and/or 'Good' by the Care Quality Commission | N/A | 63.63% | Monitor | Monitor |
| 16a) Total Number of compliments received by Adult Social Care and Health | 331 | 402 | Monitor | Monitor |
| 16b) Total number of complaints received by Adult Social Care and Health | 195 | 227 | Monitor | Monitor |

Section Two – Departmental Priorities

| Actions | Lead | Start | Complete | | Success Measures | Departmental Priority |
|---|--------------|---------|----------|------|---|--------------------------|
| 17. Ensure carers in Derbyshire have access to the support, advice and information to best meet their needs | Julie Vollor | Ongoing | Ongoing | 17b) | Overall satisfaction of people with adult social care services: Carers The proportion (%) of carers who report they have been included or consulted in discussions about the person they care for The proportion (%) of social care (user and) carers who find it easy to find information and advice about services | Healthy Population |
| Work with partners to develop and implement a Joint Dementia Strategic Overview | Julie Vollor | Ongoing | Ongoing | 18) | Progress in developing and implementing a Joint Dementia Strategic Overview | Healthy Population |
| 19. Work with partners to review Hard of Hearing Support Services | Julie Vollor | Ongoing | Ongoing | 19) | Progress in reviewing hard of hearing support service | Healthy Population |

| Actions | Lead | Start | Complete | | Success Measures | Departmental Priority |
|--|-----------------|---------|----------|------|--|--------------------------|
| 20. Encourage more active lifestyles, developing more opportunities for walking, cycling and public transport | Dean Wallace | Ongoing | Ongoing | 20) | The proportion (%) of physically inactive adults | Healthy Population |
| 21. Provide tailored support to live healthier lifestyles we through Live Life Better Derbyshire and specialist services that promote, positive sexual health and enable people to recover from drug and alcohol addiction | Dean Wallace | Ongoing | Ongoing | 21c) | Chlamydia detection rate/100,000 people aged 15-24 Sexual health – HIV late diagnosis (%) | Healthy Population |
| 22. We will continue to have a clear focus on protecting vulnerable people as part of a strong multi-agency approach to safeguarding | Roger Miller | Ongoing | Ongoing | 22) | The proportion of people who report that they are satisfied that they achieved the Outcomes they wanted at the end of the Safeguarding | Keeping Adults Safe |

| Actions | Lead | Start | Complete | | Success Measures | Departmental Priority |
|---|-----------------|---------|----------|-----|--|--------------------------|
| 23. Work in partnership with local communities to co- design and secure better services for local people | Julie Vollor | Ongoing | Ongoing | 23) | We will have worked in partnership with local communities when designing services for local people | Keeping Adults Safe |
| 24. Work with partners to deliver the Substance Misuse Strategic Plan | Dean Wallace | Ongoing | Ongoing | 24) | Progress in delivering the substance misuses strategic plan | Keeping Adults Safe |
| 25. Support businesses so they have an active, healthy and productive workforce | Dean Wallace | Ongoing | Ongoing | 25) | Number of businesses participating in the Healthy Workplace programme | Healthy Environments |
| 26. Work with partners and local people to reduce the health impact of air pollution in the County. | Dean Wallace | Ongoing | Ongoing | 26) | Develop and Implement a Derbyshire County Air Quality Strategy | Healthy Environments |

Key performance measures

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|--|--------------------|-------------------|-------------------|-------------------|
| 17a) Overall satisfaction of carers with social services (%) (ASCOF 3B) | 37.3% (2016-17) | N/A | Monitor | Monitor |
| 17b) The proportion (%) of carers who report they have been included or consulted in discussions about the person they care for (ASCOF 3C) | 67.3% (2016-17) | N/A | Monitor | Monitor |
| 17c) The proportion (%) of social care (user and) carers who find it easy to find information and advice about services (ASCOF 3D1) | 75.5% | N/A | Monitor | Monitor |
| 18) Progress in developing and implementing a Joint Dementia Strategic Overview (RAG rating) | N/A | Green | Green | Green |
| 19) Progress in reviewing hard of hearing support service (RAG rating) | N/A | Green | Green | N/A |
| 20) The proportion (%) of physically inactive adults (PHOF) | 20.9% (2016-17) | N/A | Monitor | Monitor |
| 21a) Sexual health – Chlamydia detection rate/100,000 people aged 15-24 | 1,527/100,000 | N/A | Monitor | Monitor |
| 21b) Sexual health – HIV late diagnosis (%) | 50% | N/A | Monitor | Monitor |

| Description | Actual 2017-18 | Latest 2018-19 | Target 2019-20 | Target 2020-21 |
|--|----------------|-------------------------------------|-------------------|-------------------|
| 21c) Substance misuse - Percentage of successful completions as a proportion of all in treatment: bi) Opiate bii) Non-opiate biii) Alcohol biv) Alcohol & non-opiate | N/A | 4.53% 31.19% 39.95% 32.39% | Monitor | Monitor |
| 21d) Substance Misuse - Percentage of representations within six months: ci) Opiate cii) Non-opiate ciii) Alcohol civ) Alcohol & non-opiate | N/A | 15.38% 4.00% 6.95% 13.79% | Monitor | Monitor |
| 22) The proportion of people who report that they are satisfied that they achieved the Outcomes they wanted at the end of the Safeguarding | N/A | 34% | Monitor | Monitor |
| 23) We will have worked in partnership with local communities when designing services for local people (RAG rating of consultation activity) | N/A | N/A | Green | Green |
| 24) Progress in delivering the substance misuses strategic plan (RAG Rating) | N/A | Green | Green | Green |
| 25) Number of businesses participating in the Healthy Workplace programme | 19 | N/A | Monitor | Monitor |
| 26) Develop and Implement a Derbyshire County Air Quality Strategy (RAG Rating) | N/A | Green | Green | Green |

Approved Controllable Budget

| | Employee Related | Premises Related | Transport Related | Supplies & Services | Agency | Transfer Payments | Unallocated Budgets | Controllable Recharges | Gross Budget | Income | Grants | Net Budget |
|-------------------------------------|---------------------|---------------------|----------------------|---------------------------|-------------|----------------------|------------------------|---------------------------|-----------------|--------------|--------------|---------------|
| | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ | £ |
| Purchased Services | 0 | 0 | 1,891,220 | 0 | 194,079,911 | 0 | 0 | 40,714,034 | 236,685,165 | (51,590,395) | 0 | 185,094,770 |
| Assistive Technology & Equipment | 55,751 | 0 | 500 | 12,067,395 | 255,879 | 0 | 0 | 675,843 | 13,055,368 | (5,386,132) | 0 | 7,669,236 |
| Social Care Activity | 22,148,079 | 203 | 572,190 | 273,524 | 54,458 | 31,965 | 0 | 15,800 | 23,096,219 | (42,366) | 0 | 23,053,853 |
| Information & Early Intervention | 2,889,291 | 9,571 | 97,188 | 1,274,945 | 5,546,503 | 64,164 | 0 | 600 | 9,882,262 | (652,483) | 0 | 9,229,779 |
| Commissioning & Service Delivery | 3,417,658 | 2,000 | 41,250 | 192,350 | 324,000 | 0 | 0 | 1,612,060 | 5,589,318 | 0 | 0 | 5,589,318 |
| Housing Related Support | 0 | 0 | 0 | 0 | 4,385,936 | 0 | 915,699 | 0 | 5,301,635 | 0 | 0 | 5,301,635 |
| Derbyshire Discretionary Fund | 0 | 0 | 0 | 0 | 0 | 1,445,234 | 0 | 0 | 1,445,234 | 0 | 0 | 1,445,234 |
| Direct Care | 54,291,299 | 1,554,081 | 1,477,869 | 3,796,655 | 35,277 | 2,809 | 0 | (41,555,425) | 19,602,565 | (1,592,445) | 0 | 18,010,120 |
| Better Care Fund | 0 | 0 | 0 | 0 | 6,450,727 | 0 | 14,123,228 | 39,940 | 20,613,895 | (32,428,120) | (6,450,727) | (18,264,952) |
| Unallocated Budgets | 0 | 0 | 0 | 0 | 0 | 0 | 1,033,676 | 0 | 1,033,676 | 0 | 0 | 1,033,676 |
| Business Support | | | | | | | | | | | | |
| Finance | 3,604,880 | 0 | 25,700 | 2,800 | 0 | 0 | 0 | 29,400 | 3,662,780 | (179,647) | 0 | 3,483,133 |
| Human Resources | 2,628,074 | 46,818 | 58,000 | 46,846 | 106,550 | 0 | 0 | 73,512 | 2,959,800 | (195,262) | 0 | 2,764,538 |
| Performance & Efficiency | 666,653 | 1,000 | 8,200 | 674,806 | 0 | 0 | 0 | 165,000 | 1,515,659 | 0 | 0 | 1,515,659 |
| Administration | 3,041,967 | 15,000 | 17,255 | 425,470 | 6,400 | 0 | 0 | 0 | 3,506,092 | (144,000) | 0 | 3,362,092 |
| Public Health | 5,137,093 | 100,500 | 127,000 | 33,906,432 | 593,519 | 0 | (426,530) | 528,721 | 39,966,735 | (223,519) | (39,477,000) | 266,216 |
| TOTAL BUDGET | 97,880,745 | 1,729,173 | 4,316,372 | 52,661,223 | 211,839,160 | 1,544,172 | 15,646,073 | 2,299,485 | 387,916,403 | (92,434,369) | (45,927,727) | 249,554,307 |

Appendix B

Forward Plan of Procurement Projects – up to 31 March 2021: Adult Care

| Contract Title | Estimated Value | Estimated Procurement Start Date | Estimated Contract Start Date |
|--|-----------------|--|-------------------------------------|
| Home Care Provision at Waltham House Extracare | £732,000 | 01/08/2019 | 01/04/2020 |
| Hard of Hearing Support Service | £239,000 | 01/09/2019 | 01/04/2020 |
| Day Opportunities services* | £6,000,000 | 01/08/2019 | 01/04/2020 |
| Specialist Residential Dynamic Purchasing System* | £32,000,000 | 01/01/2020 | 01/04/2020 |
| Healthy Homes Contractors* | £600,000.00 | 01/08/2019 | 01/04/2020 |
| Assistive Technology | ТВА | TBA | 01/04/2021 |
| Homecare services* | £116,000,000 | TBA | TBA |
| Welfare Rights IT solution | ТВА | TBA | TBA |
| Community-driven social care solution for rural parts of the County | TBA | ТВА | TBA |
| Telephone Support (mental health) | ТВА | TBA | TBA |
| Enhanced HRS for complex mental health (as part of CCG pathway for complex care) | TBA | ТВА | TBA |
| Autism - enhanced service offer | ТВА | TBA | TBA |
| Autism - mobile app pilot | ТВА | TBA | TBA |
| TOTAL: | £155,571,000 | | |

*These procurements relate to the external provision of additional services to compliment those provided by Derbyshire County Council.

Appendix B

Forward Plan of Procurement Projects – up to 31 March 2021: Public Health

| Contract Title | Estimated Value | Estimated Procurement Start Date | Estimated Contract Start Date |
|--|-----------------------|--|-------------------------------------|
| Substance misuse outreach service 16-25yr | £565,000 | 01/06/2020 | 01/06/2021 |
| Intensive Home Visiting Service | £2,500,000 | 01/06/2019 | 01/10/2020 |
| Provision of Advisory Service in GP | £2,600,000 | 01/10/2019 | 01/04/2021 |
| Provision of Advisory Service in Community Wellness settings | £707,000 | 01/10/2019 | 01/04/2021 |
| Self-management programme for people living with a long- term condition | £100,000 | 01/12/2020 | 01/12/2021 |
| Mental Health and wellbeing approach for workplaces managers and employees | £50,000 | October 2020 | 01/01/2021 |
| Derbyshire Health and Wellbeing Survey | £75,000 | Ongoing | 01/08/2019 |
| Alcohol/smoking behavioural intervention app | £150,000 | ASAP | 01/01/2020 |
| Stakeholder engagement for LLBD | £50,000 | Ongoing | Summer 2019 |
| 0-19 Public Health Nursing Service | £12,000,000 per annum | Ongoing | 01/10/2019 |
| Procurement of School Crossing Patrol Workwear | £36,000 | Summer 2020 | 01/04/2021 |
| Substance misuse prevention service - educational settings | £360,000 | Summer/Autumn 2019 | Autumn/Winter 2019 |
| Supporting smoke free initiatives in Derbyshire | £90,000 | Summer 2019 | Autumn 2019 |
| System-wide Obesity (Physical Activity and Nutrition) Project | £150,000 | Summer 2019 | 01/10/2019 |
| Mental Health Awareness training | £70,000 | New Year 2020 | 01/05/2020 |
| Suicide awareness and prevention training | £70,000 | Spring 2020 | 01/09/2020 |
| Suicidal conversation intervention training | £56,000 | October 2020 | 01/04/2020 |
| Total | £7,629,000 | | |